



Online Volunteer Signup

FAQ - (Frequently Asked Questions)

I didn't see the job that I really wanted to volunteer for?

This could be for one of two reasons...

1. all the shifts for that job are full, or,
2. that job requires particular expertise/experience and is held for a particular group of persons.

If you have particular expertise/experience in something, such as – sound, lighting, computers, finance, sales, administration – and think you could help in those areas... contact me (info at bottom).

I have registered and chosen my shifts - what happens next?

You have received an email with the title: *Volunteer confirmation [Kluane Mountain Bluegrass Festival]*.

KEEP THIS EMAIL. It has a list of your shifts and a **[Review Your Profile]** link that you will need later. It may also have an attached file or files that relate to your volunteer work.

I share an email address with someone else who would like to volunteer?

No worries. The system will allow an email address to be registered more than once, with different names. Each person will receive, via the one email address, their own *Volunteer confirmation* email with personal shift information.

Going forward you will receive the occasional email from myself, a board member or team leader updating you on progress or other important information about your job/shifts.

What happens if I want to cancel a shift?

Don't worry, you can go back and alter shift choices at any time if you wish. Return to your *Volunteer confirmation* email... click on this button at the bottom:

[Review Your Profile](#)

Then click on **[cancel]** beside each shift you need to cancel.

I have already registered once, but I want to sign up for some more shifts.

Return to your *Volunteer confirmation* email... click on this button at the bottom:

[Review Your Profile](#)

Then click on this link

[open the event](#) 

Then choose the additional shift(s) you want.

Arrrghh! I accidentally deleted / can't find my *Volunteer confirmation* email!

No problems. Just call or email me and I can help you.

I need some help to use the online system.

No problems. The first time can seem a bit daunting. Just call or email me and I can help you.

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